

Audience: Personal Customers

Subject Line: Reminder: Your Fidelity Bank Transition Starts Tomorrow

Preheader Text: Tomorrow is the last day to save your account information.



Your Transition Starts Tomorrow

[View Step-By-Step Guide](#)

Your accounts will begin transitioning to Fidelity Bank tomorrow, Friday, October 16, at 5 p.m. ET. Here are a few important reminders before the transition begins.

Save Your Information

Tomorrow is the last day to save information you'd like to keep for your records, including transaction history, statement history, transfer information, and payees.

Be sure to save anything you may need before 5 p.m. Friday. See step-by-step guide for instructions.

Other Important Information

- Online banking, mobile banking, telephone banking, and services accessed through online and mobile banking will be temporarily unavailable beginning at 5 p.m. ET Friday.
- You can continue to use your Affinity Bank, Newton Federal, or FitnessBank debit card and checks during the transition.
- Fidelity Bank Online Banking will be available beginning at 9 a.m. on Monday, October 19.
- Activate your new Fidelity Bank debit card so you can begin using it at 9 a.m. ET on Monday.

[View Step-By-Step Guide](#)

We're here to help you every step of the way.

Need Help?

If you have any questions or need assistance, please call our Customer Care Center at [770-385-3043](tel:770-385-3043) or visit fidelitybanknc.com/welcome.

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from fidelity@email.fidelitybanknc.com

Fidelity Bank
PO Box 8
Fuquay-Varina, NC 27526

Audience: Business Customers (No ACH/Positive Pay/ACH Filter)

Subject Line: Reminder: Your Fidelity Bank Transition Starts Tomorrow

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