

Subject Line: Important: Positive Pay Review on Monday

Preheader Text: Please review checks and report suspicious transactions by noon.



Positive Pay: Action Needed Monday

As part of our transition to Fidelity Bank, Positive Pay functionality will be slightly delayed on Monday, October 19.

Please log in to Fidelity Bank Online Banking on or after 9:00 a.m. and on the Account Summary screen, select an account to view your transaction history and check activity. To view check images, please log in to the legacy Affinity Bank, Newton Federal, or FitnessBank view-only online banking experience. **If you identify any suspicious transactions that need to be returned, please call us at 770-385-3043 by 12:00 p.m. ET to report them.**

Normal Positive Pay functionality will resume on Tuesday, October 20.

For additional resources and tools related to your account transition, visit the Fidelity Bank Welcome Center at fidelitybanknc.com/welcome.

We appreciate your patience and understanding as we complete this transition. We look forward to serving you!

Learn More About Our Fraud Prevention Tools

Watch the Video

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